

United Therapy- Terms and Conditions

1. Introduction

Welcome to United Therapy, a mental health counseling and life coaching service provider. By accessing or using our services, you agree to comply with and be bound by the following terms and conditions ("Terms"). These Terms govern your use of our services, including therapy, life coaching, workshops, and related resources offered through our website or in-person sessions. Please read these Terms carefully before using our services. If you do not agree with any part of these Terms, you should discontinue using our services.

2. Services

2.1. Mental Health Counseling

United Therapy offers professional counseling services provided by licensed therapists. Counseling services may be offered in-person or via online platforms (teletherapy).

2.2. Life Coaching

Life coaching services are designed to support personal development, goal-setting, and overall well-being. Life coaching is distinct from counseling and is not intended to address clinical mental health conditions.

2.3. Not a Crisis Service

Our services are not intended for use in crisis situations. If you are experiencing an emergency or life-threatening situation, please call 911 or contact your local emergency services.

3. Client Responsibilities

3.1. Accurate Information

Clients agree to provide accurate, current, and complete information during the registration and consultation process. Any changes in personal information (e.g., contact details, medical history) should be promptly communicated.

3.2. Participation

The effectiveness of therapy and coaching depends on active participation. Clients are encouraged to engage in sessions fully and complete any exercises or tasks assigned.

3.3. Payment Terms

Clients are responsible for paying for services in accordance with the agreed-upon fees. Payment methods will be communicated during the intake process. Failure to make timely payments may result in suspension of services.

3.4. Cancellations and Rescheduling

Cancellations must be made at least 24 hours prior to the scheduled session to avoid a cancellation fee. Late cancellations or no-shows may incur the full session fee.

4. Confidentiality and Privacy

4.1. Confidentiality

All communications between clients and therapists/life coaches are confidential. However, certain exceptions apply, such as:

- If there is a risk of harm to the client or others.
- In cases of suspected abuse or neglect.
- If required by law or a court order.

4.2. Privacy Policy

Please refer to our Privacy Policy, which explains how we collect, use, and protect your personal information.

5. Limitations of Services

5.1. Not a Substitute for Medical Treatment

Our services do not constitute medical or psychiatric care. Clients experiencing mental health crises or requiring medical treatment should consult a medical professional.

5.2. No Guarantees

While our goal is to provide effective counseling and coaching services, results vary from client to client. United Therapy makes no guarantees regarding specific outcomes.

6. Termination of Services

United Therapy LLC reserves the right to terminate services if:

- The client fails to comply with these Terms.
- The therapist or coach determines that the services are no longer appropriate or beneficial for the client.
- The client engages in inappropriate or harmful behavior.

7. Liability Disclaimer

United Therapy and its professionals are not liable for any damages arising from the use of our services, including but not limited to emotional distress, injury, or loss. Our services are provided "as is" without any warranties, express or implied.

8. Changes to Terms

United Therapy reserves the right to modify or update these Terms at any time. Clients will be notified of any significant changes. Continued use of our services after such changes implies acceptance of the updated Terms.

9. Governing Law

These Terms are governed by and construed in accordance with the laws of Florida. Any disputes arising out of or related to these Terms or our services will be resolved in the courts of Florida.

10. Contact Information

For questions or concerns regarding these Terms, please contact us at:

United Therapy

Email: admin@unitedtherapy.org

By using our services, you acknowledge that you have read, understood, and agree to these Terms and Conditions.